



FIRE PIT TABLE FAQ

WHAT SURFACES CAN A POLYWOOD® FIRE PIT TABLE BE USED?

Our Fire Pit Tables are safe to use on wood and composite decks, concrete patios, yards, etc.

CAN THE FIRE PIT TABLE BE OPERATED IN SCREENED PORCHES, GAZEBOS, AND LANAIS?

The unit itself is not UL approved for this application, but there should not be any problem provided the following guidelines are followed:

- min. porch area: 96 sq. ft.
- min. ceiling height: 92 in.
- min. of two walls must be screened
- min. screen height side walls: 6 ft. 8 in.
- min. screen area: 64 sq. ft.

WHAT TYPE OF FUELS CAN I USE?

You can choose from either LP – Liquid Propane, or NG – Natural Gas. POLYWOOD Fire Tables come set-up for LP, however a NG conversion kit also comes with the unit.

HOW LONG WILL A 20 LB TANK LAST?

Typically you can operate for an average of 8 hours when burning on high and up to 16-20 hours when burned on low.

MY CRYSTAL FIRE WON'T LIGHT OR THE FLAME IS LOW.

There are a couple of things to check, 1st make sure there is fuel in the LP Tank. 2nd shut off the gas valve on the LP tank. Place the gas valve for the fire table in the closed or off position. Disconnect the regulator from the LP tank. Wait 5 minutes and then re-tighten the regulator on the LP tank, slowly opening the valve on the LP Tank. Once fully open, push in the igniter on the side of the table by pressing on the black rubber push button sparker until you hear a tick, tick, tick and you can see a blue spark at the electrode. While the ignitor is engaged and clicking, slowly turn the gas valve next to the ignitor. If it does not light in 5 seconds, turn off, wait 30 seconds and try again. If the flame does not come on or it is very low i.e. 1" height, contact us for more troubleshooting or refer to the Crystal Fire manual that came with your table.

DO I NEED TO COVER THE FIRE PIT TABLE WHEN NOT IN USE?

Although it's not mandatory, we do recommend keeping your fire table burner covered while not in use for extended periods of time. Although the burner is designed to allow moisture to flow through the bowl, the cover will prevent any unwanted debris from falling into the bowl.

WHAT HAPPENS WHEN IT RAINS?

If the fire table is uncovered, water will drain through the gas port holes in the burner, into the burner neck below and out by the air shutter. Water won't build up in the burner, it will drain out the bottom.

CAN I ROAST MARSHMALLOWS ON MY FIRE PIT TABLE?

Yes you can, however this appliance is UL listed as a decorative gas appliance, not a cooking appliance. Any residue from the food should be cleaned off the gems/burner, as it will clog the burner ports and prevent a proper burn.

HOW LONG WILL IT TAKE FOR THE FIRE PIT TABLE TO COOL DOWN AFTER USE?

The glass and burner bowl are hot during operation and cool-down. After turning off the fire table, make sure you allow time for the burner bowl to adequately cool before reaching underneath to turn the propane off, touch the glass wind guard, or cover the table. Exact cooling times will vary depending on a number of factors including how long the fire was in operation, etc.

HOW CAN I CLEAN THE CLEAR GLASS GEMS?

As with any outdoor item, eventually the clear glass gems may display a buildup of dust and dirt. Wait until the glass gems are completely cool (several hours after using your fire table) and scoop them out. Wash with a mixture of warm water and mild dish detergent. Rinse completely before placing the glass gems back in the burner bowl.

HOW CAN I CLEAN THE GLASS WIND GUARD?

You can wash the wind guard as you would any other glass surface. We recommend a gentle scrubbing with soap and water before a thorough rinse.

ARE THESE BURNERS UL LISTED?

Yes, all burners are UL tested and listed. This means they have passed numerous tests to ensure safe operation. They have undergone wind, rain and clearance tests.

HOW MANY BTUS PER HOUR ARE PRODUCED?

The Round and Nautical Fire Pit Tables produce 60,000 BTUs per hour, LP or NG. The Square Fire Pit Table produces between 60,000 – 90,000 BTUs.

HOW SHOULD I WINTERIZE MY FIRE PIT TABLE?

- Remove any debris (leaves, dirt) from the burner
- Close gas valve on fire pit base or shut off gas for NG
- Shut off and remove LP tank from base
- Remove glass guard and store
- Remove glass gems from burner to clean
- Wipe down fire pit top and burner
- Cover fire pit table with provided cover

WHERE CAN I PURCHASE ADDITIONAL FURNITURE COVERS TO MATCH THE COVER PROVIDED WITH MY FIRE PIT TABLE?

Additional furniture covers can be purchased at [the-cover-store.com](https://www.the-cover-store.com). The provided fire pit table cover material is Ultima Ripstop Grey.

WARRANTY INFORMATION

POLYWOOD lumber is covered by the standard 20-year warranty. If you should have any issues related to the fire pit table, including the burner, please contact our Customer Experience Team via email at: support@polywoodoutdoor.com

Or by phone:
(833) 665-6300